



## eBulletin

Important Network Information

November 26, 2018

### CityMD's Network Participation

We're writing to let you know that we are currently working to continue our contractual relationship with CityMD. Unfortunately, we have not yet reached an agreement, and the deadline for the contract is rapidly approaching.

#### What this means for your clients.

Unless a new agreement is reached, CityMD will be an out-of-network provider as of Jan. 1, 2019. This will affect both UnitedHealthcare and Oxford commercial products, and UnitedHealthcare's third party administrator (TPA), UMR.

We will have Transitional Care (may also be referred to as Continuity of Care) guidelines in place so eligible members with scheduled or ongoing medical treatments at CityMD may continue to get care as appropriate.

#### How we're communicating to members.

We're sending letters to UnitedHealthcare and Oxford members who may be affected if CityMD terminates from our networks. The letters include information on how to find another network provider that fits their needs. Samples are attached below for your reference.

- [Sample UnitedHealthcare Member Letter](#)
- [Sample Oxford Member Letter](#)

#### Where you can get more information.

We will continue to work toward a positive outcome of affordable health care for our employers and their plan participants, and will keep you informed on the status of the negotiations.

If you would like more information or have any questions, please contact your sales representative.